

Ki Chung

Product designer

📞 908 227 8590

✉️ kisuhchung@gmail.com

🌐 kichung.com

Designer with 20+ years of experience across digital products and environmental graphic design. Lead design initiatives for ADP RUN, build shared tools and practices, and coach designers while remaining hands-on. Bring a foundation in information architecture, accessibility, and clear communication to complex product experiences.

EXPERIENCE

ADP - RUN: Small Business Services

Principal UX Designer | 2021.09 - Present

Set and guide design direction for RUN, working with Product and Engineering to resolve shared experience challenges. Led Waypoint adoption and built a RUN component library that grew to 65 components and more than 129,000 component insertions in Figma within one year. Established Design Sync to coach designers and led design for ADP Assist.

ADP - Retirement Services

Lead UX Designer | 2017.12 - 2021.09

Designed web and mobile experiences for ADP Retirement Services, serving employers, employees, business partners, and internal associates. Developed user flows and detailed interaction designs that made complex, highly regulated retirement workflows easier to navigate.

Samsung Electronics America

Senior UX Designer | 2015.02 - 2017.12

Led Samsung UX for Verizon device launches and software updates, coordinating design requirements across both companies and owning the Help and Visual Voice Mail app experiences.

EARLIER EXPERIENCE

Two Twelve

Senior Designer | 2013.01 - 2015.02

CVE Design (Entro)

Senior Designer | 2007.01 - 2013.01

Roll • Barresi & Associates

Designer | 2005.06 - 2006.06

Military Service (South Korea)

Sergeant, Engineering Battalion | 1998.03 - 2000.05

EDUCATION

Rhode Island School of Design (RISD)

BFA, Graphic Design | 2002 - 2005

Hanyang University - South Korea

Architectural Engineering | 1997 - 1998, 2000